

UCT Libraries

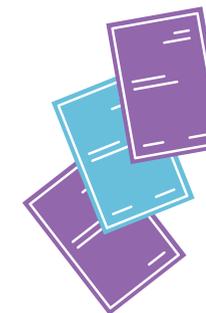
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2014
Annual
Report



UCT LIBRARIES





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Message from the Executive Director



Executive Director,
Gwenda Thomas

It is an honour to present the 2014 report for the UCT Libraries. Our achievements in the past year clearly reflect a number of milestones that showcase and celebrate a range of success stories achieved by the staff across the Libraries.

The Libraries, with its strong visible presence of the Chancellor Oppenheimer Library on the upper campus and nine branches across the campus community, are integral to UCT's success. At the centre of our Libraries are people – our user community that

benefits from the services, facilities and collections and whose opinions were gathered in the LibQUAL+ survey – and our exceptional staff who provide services to support research, teaching and learning excellence at UCT and who, in addition to their core functions, participate in a wide range of social responsiveness activities.

The UCT Libraries are a strategic partner in supporting university goals and priorities and have a key role to provide resources (print and digital), professional services and training in the use of information resources for the campus community. As part of the broader university five year planning cycle for 2015-2019, the Libraries reviewed both its strategy to ensure alignment with the goals and priorities of the institution and the five year Employment Equity Targets and Plan. The strategy outlines priorities to transform the Libraries using new technologies

that enhance access to and discoverability of collections; enable new forms of research; and embrace strategic stewardship through building and preserving print, media and digital collections; and build new scholarly publishing models that include digital collection development and preservation, open repository management, metadata standard guidelines and research data management. As the Libraries' leadership team and I continue to align the Libraries to mirror the rapidly changing higher education landscape, it is critical that our support models reflect and incorporate innovative services and contemporary technology that enable excellence in research, teaching and learning whilst enhancing the user experience. In 2014, we initiated a business process review with a view to recalibrating services and structures to shape the Libraries to become an innovative enabler of research, teaching and learning excellence at UCT.

The services recalibration is expected to be finalised in 2015.

An important milestone in 2014 was the leadership provided by the UCT Libraries in open access scholarship, in collaboration with key stakeholders including the OpenUCT Initiative, ICTS and the Research Office, to enable access to and the visibility of UCT scholarship. An Open Access Policy (OA) was approved in June 2014 which is the responsibility of the Libraries to implement. The OA policy mandates that the final peer-reviewed manuscript of a journal publication and the electronic version of theses and dissertations should be deposited in the institutional repository. In July 2014, the institutional repository, OpenUCT, was launched in culmination of a three year project funded by the Andrew W. Mellon Foundation. The repository was transferred to the UCT Libraries on completion of the project, and currently hosts approximately 10 300 scholarly outputs comprising journal articles, conference papers, research reports, and open educational resources. More than an online platform, the repository serves research

evaluation and performance measurement. Google Analytics shows that, over the period of 21 July 2014 to 31 January 2015, 30 470 users have visited the OpenUCT site.

The retrospective conversion of UCT's theses and dissertations by the Libraries' Digitisation and Digital Services has been resulted in approximately 8 500 items being made digitally discoverable. More importantly, OpenUCT made an impressive debut on Webometrics Ranking Web of Repositories' first edition for 2015 with a listing at 470 out of 2154 repositories in the world. It is positioned at 12th place (out of 57) in Africa, and 9th place in South Africa. The Webometrics ranking demonstrates that UCT's scholarship is now more accessible and visible to the world.

In addition, the self-submission of electronic theses and dissertations (ETDs) remained high on the Libraries' agenda during 2014 to promote the visibility and discoverability of UCT's research output and ensure that the university's placing in the repository Webometric rankings continues to improve. The

project, which started as student self-submission of theses on completion, also coincided with a requirement in the Deputy Registrar's Office to better manage the examination process in a systematic and automated manner across the University and is expected to be implemented in time for the June 2015 graduation.

The Libraries motivated for Vice-Chancellor strategic funding to pilot a project for an open access publishing fund (OAPF) to support article processing charges (APCs) for publications in DHET-approved hybrid journals. In 2014, the Libraries received a first grant from the Vice Chancellor's Strategic Fund which was supplemented by approved funds from the Acquisitions university-wide budget. As part of the project implementation, the Libraries initiated an online application process to minimize the administrative activities. During the review period, the Libraries processed 75 applications, with the biggest take-up by the Faculties of Health Sciences, Science and Humanities. Articles published using the UCT OAPF are required to be deposited in the institutional

repository and will be openly available for in perpetuity when they are in OpenUCT. The Libraries provided leadership in the development of a research data management policy, tabling a preliminary draft to the University Research Committee in January 2014, and continues to co-ordinate this effort. Further responsibilities include the provision of user support services in the compilation of data management plans in compliance with increasing data sharing mandates of funding agencies; and to ensure accurate dataset citation. The Libraries are an active partner on the university-wide Project Implementation Committee (PIC) to align and calibrate research support processes across the institution and to identify a research administration system that will provide researchers with one interface and point of access.

In 2014, a key focus was continued engagement by the Libraries' staff in building stakeholder relations with the Research Office, Office of Postgraduate Studies, Information and Communication Technology Services (ICTS), Centre for Higher Education Development (CHED) and Communication

and Marketing Department (CMD). Successes include the Bibliometrics Work Group that contributed towards citation analysis collaboration together with input to NRF rating applications and assistance with the annual publication count; and a successful Savvy Researcher series which was presented again in partnership with the Office of Postgraduate Studies. Another first for 2014 was the collaborative hosting of the Research Week which highlighted the unique interests of researchers with particular focus on topical issues as grounding publishing in the South African context, open access and research ethics as well as the Research Expo which provided students with the opportunity to share their research. During the event, the Libraries launched The Savvy Researcher Tips with UCT Libraries series on the Libraries' YouTube channel; a pilot project was initiated to develop a Geographic Information System (GIS) portal called 'Open GeoPortal', which was launched in late 2014 and is a prototype for data management. A key milestone in late 2014 was the launch of the Libraries new website, as part of the UCT Enterprise Content

Management (ECM) web renewal project being managed by CMD. This past year, the successful collaborative Carnegie Corporation of New York (CCNY) funded project (2012-2014) between the Libraries and Research Office came to conclusion. The grant, under the title of "Research Management Tool in Support of Academic Research in South Africa, Ghana and Uganda", enabled each of the four institutions involved, including UCT to purchase a research evaluation tool.

UCT selected the Elsevier product called SciVal Spotlight which was further enhanced by the Libraries' purchase of the Scopus database tool. During 2014, the Liaison Librarians continued to build relations with the Research Office in providing research support services by extracting data using SciVal to report on UCT's collaboration with specified international universities to inform visits by the University Executive to these institutions. A joint Research Office/Libraries Task Team successfully hosted an international conference in research evaluation and performance measurement in Cape Town

called the 2014 REPM Conference which was the first of its kind on the African continent and brought together a wide range of stakeholders involved in institutional research performance management and evaluation.

The eResearch support strategy of the Libraries took shape in 2014 in two major areas - that of enabling access to and the visibility of UCT scholarship – and in the research data management domain. Research support also took the form of contributions to a number of exploratory institutional discussions. The Libraries hosted a research data management workshop in March presented by Dr David Groenewegen of Monash University, Australia, followed by a digital curation workshop presented by Joy Davidson and Sarah Jones of the Digital Curation Centre at Glasgow University. A contribution on research data management and curation was made to the Big Data Research Indaba held in May. The Libraries participated in the organisation of the national eResearch Conference in November. Joint papers were presented in November to the eResearch Australasia Conference in

Melbourne Australia, outlining the positive synergistic collaboration of eResearch Centre partners at UCT. The Libraries are an active partner on the Project Implementation Committee (PIC) to develop an eResearch Centre as a university-wide facility that will build high performance computing together with data curation and management capability in the institution.

UCT Libraries support the university's research enterprise through its purposeful and strategic stewardship in the building and preservation of its print, media and digital collections for future generations of scholars. The Library continued to migrate its print journal titles to online platforms thereby improving access to content. In 2014, approximately 85% of the acquisitions budget was spent on electronic content whilst 15% was allocated to monographs. In the period under review, the Libraries revised the Collections Development guidelines and procedures and will be participating in a Senate Executive Committee (SEC) Task Team that will develop a university-wide policy for Collections and Stewardship which will be supported by

the Libraries' Collection Development Guidelines. The fore-fronting of the university's unique local African and manuscript collections, both print and digital, has remained a key focus in 2014. In the area of unique digital collection development, the Libraries made excellent progress in the Humanitec Project which is a partnership between the Humanities Faculty and Libraries, funded for 5 years (2011-2015) by the VC's strategic fund. By December 2014, the Libraries had completed a further 8 digital collection projects. In the UCT 2013 Research Report, a feature article was included, written by Professor Colin Tredoux called "The Struggle against Forgetting" which highlights the success of the partnership in digital collection development.

It is important to acknowledge the contribution and progress made by the Joint Libraries and ICTS Working Group responsible for the implementation of the institutional Metadata and Information Architecture Policy to ensure that all content digital objects generated and managed by UCT have sufficient metadata. A critical outcome is the

development and use of international metadata standards to be used by all collection owners to improve content visibility and discoverability. The Libraries staff continue to perform a pivotal role in this, having established guidelines for the creation of metadata for the Libraries' digital collections.

An important development in the period under review is the request to the Libraries to prepare for the Resources Allocation Advisory Group (RAAG) and the Special Budget Task Team (SBTT), a proposal identifying savings targets on the subscriptions budget for implementation in 2016. The acquisitions budget specifically has been a focus of discussion at national and institutional level, primarily due to regulations to ensure compliance with respect to local tax. Whilst the currency rate volatility is also a cost-driver, the VAT compliance has added a whole new dimension to the budget planning. The impact on the integrity of the research collection would be determined in early 2015.

A long term spatial planning horizon remained a strategic priority with work starting on the development of a

10-year master plan for the Libraries' spatial requirements aligned to the Size and Shape Plan for UCT in 2020. The planning should mirror the changing research and learning landscape whilst ensuring that repurposed physical space optimally balances the contemporary needs of users, collections and staff. In 2014, the Special Collections took over the management of a state-of-the-art archive facility for manuscript storage and in the central library, high density mobile storage shelving was installed for print journals.

The Library and Information Studies Centre (LISC) is located organisationally within the University of Cape Town Libraries and offers, through the Faculty of Humanities, postgraduate programmes in Library and Information Studies. The past year has seen continued student growth in the Postgraduate Diploma for Library and Information Science. It is encouraging that the UCT model, where the Libraries and Library School are in close proximity, has resulted in a strong synergy between practitioners and educators. The Libraries staff contributed to the teaching programme and

host Students' Work Integrated Learning programmes. This report has highlighted only some of the many achievements of our highly valued staff who remain the pillars of our success in delivering a wide range of services and ensuring that our collections and facilities are maintained at the highest level of excellence. As Director, I am proud of our staff commitment to the UCT user community and the teamwork which reflects service excellence in every aspect of their work. In conclusion, I would like to thank our University Executive, the Libraries' Leadership and staff, the Library Working Group and our users for their continued commitment and support in realising the UCT Libraries' strategic vision. Challenging, but exciting, developments will continue into 2015 requiring us to find and implement new and different ways to meet them by continuing to innovative our services and facilities and collections.

UCT Libraries' Projects

Projects continue to drive the Libraries forward with a methodical project orientated approach using milestones and clear deliverables to track progress and assess risk on any given project. We have a sustainably low failure rate as our project planning process allows for our project landscape to be agreed by all stakeholders.

2014 was another very successful year for project delivery across all of UCT Libraries. We continued the ground breaking work of digitising our unique collections via 13 digital projects to make them both visible and searchable to the country, the continent and to the world beyond.

We also saw a fantastic example of new territory being explored with a geoportal project which formally launched as a proof of concept on World GIS Day 2014. 2014 saw fewer building projects than 2013 but 2015 is looking like a bumper year for new, cutting edge library spaces which we look forward to telling you about next year.

Digitisation
Unit digitised
5258 items
in 2014

Cataloguing
and Metadata
specialists have
processed 5012
records meta-
data in 2014

Internal library projects

- Westphal papers
- 8 photographers project
- Stanford map project
- Beyond The Barricades
- Cordoned Heart

4 Strategic projects from 2013 were completed in 2014

Humanitec funded projects

- Ian Ford archive
- Special Collections maps project
- Tim Hoffman project
- Vallie collection
- Gerard Samuel's dance archive
- Iziko rock art
- Human Anatomy archive
- CAP archive

Other projects

- Immelman 3 shelving project
- Hlanganani lift upgrade
- Web renewal project
- Geospatial project
- HS journal project

Rock star projects : Web renewal project

2014 saw the delivery of the Libraries' long awaited web renewal project, with our existing websites being completely redesigned and now using the new UCT Drupal CMS as the platform.

In this digital age the web has never been more important as an access point for a 21st century library and this renewal project has given UCT

Libraries an impressive window to the world, with sometimes as many as 5000+ sessions on the main Libraries' website in a single day.

In 2012 the Libraries started a journey to renew our websites with the Special Collections' website and saw there was a need to redesign all our branch library sites to create a smoother, more

intuitive web experience to users of the Libraries' sites. As part of this journey, new guidelines have been put in place to maintain the sites more efficiently, keep information relevant and up-to-date, and to structure content in ways that are easier for all users to understand in order to more easily reach their goals.

www.lib.uct.ac.za



Geoportal showcase and development project

UCT Libraries has identified research data management as one of its core strategic goals in support of the institutional strategic goal, viz. a vision for the development of research at UCT: greater impact, greater engagement.

Provisionally, Tufts University, along with Harvard and MIT, had developed an open source geoportal platform for the managing and sharing of geospatial data. The platform was further developed as a federated web application. UCT Libraries saw this as an opportunity for a 'proof of concept' for the management of research data and, as a result, the Geospatial Project was initiated in October 2013. The two core deliverables for this project were to produce a test case version, beyond the conceptual stage, and to create an outline for a data management plan (DMP). A DMP is an important component of the research process as funding agencies increasingly require researchers to formulate how they plan to handle their data, both during their research and

after their projects are completed. The DMP would also assist UCT Libraries and ICTS in providing researchers with appropriate data management and curation services and in planning for adequate storage to meet researchers' needs.

The project deliverables were met and on 14 November the Geoportal was migrated to the ICTS production environment. UCT Libraries also decided to adopt the Digital Curation Centre's DMP online tool, DMPonline, to assist researchers with creating their individual DMPs.

Through this initiative, UCT Libraries has created the infrastructure required to archive, manage and disseminate institutional geospatial research data. UCT Libraries and South African Environmental

Observation Network (SAEON) will investigate the potential integration of the Geoportal with the SAEON shared platform.

In order to contribute meaningful research data to the Open Geoportal consortium, as well as SAEON, the Geoportal depends entirely on the university's geospatial community to submit data to the portal.



Wesley Barry demonstrating the Geoportal to the audience

Marketing and quality assurance

The focus of the Marketing Strategy during 2014 was to initiate and coordinate the promotion of the Libraries image and services to the broader community. This was done through hosting events which raised general awareness of the Libraries and the services we provide, especially around Special Collections. We advertised using a variety of media including social media, website, exhibitions, displays, etc.

PARENTS' ORIENTATION

A total number of 609 parents came on Library tours and visited our Information Stall.



Parents' Orientation Library tours 2014

OCLC Europe, Middle East and Africa Regional Council. Cape Town 24 to 25 February 2014.

The theme of this meeting was: Library Community in Action: advancing knowledge, collaboration and innovation. The importance of this annual regional meeting was to provide a chance for OCLC members and other delegates across the EMEA region to get to know one another and network.

As part of the Enrichment Programme element of the meeting the UCT Libraries were asked to offer a tour of the library, followed by refreshments.

Some of the highlights: Prof. Soudien was our guest speaker. He spoke about Special Collections being a repository for South Africa's collective memory – both the good and the bad – and a haven for scholarly research.



Gwenda Thomas (Executive Director: UCT Libraries) welcomed the guests and introduced Professor Crain Soudien (Deputy Vice-Chancellor: UCT)



OCLC delegates

LIBQUAL+ SURVEY

In order to ensure that we maintain our quality of service we also participated in the international LibQUAL+ survey to obtain information about user perceptions and expectations. UCT Libraries has used this international survey method on two previous occasions, namely in 2005 and 2009. The results of the 2005 and 2009 surveys were used with great success. The 2014 LibQUAL+ survey were conducted between 11 and 29 August and the project will be completed by May 2015. All 2014 registered academics, students and staff were invited by e-mail to complete the LibQUAL+ online survey and the survey took users between 10 and 15 minutes to complete. The LibQUAL+ team in the United States performed the initial analysis and we received a comprehensive report. The Libraries' project team analysed the data by user group and year comparisons (2005, 2009 and 2014). Overall, preliminary analysis of the 2014 LibQUAL survey results shows increased user



satisfaction in library services, facilities and resources amongst academics, postgraduates and undergraduates alike. It is anticipated that the survey's quantitative data and comments will provide the Libraries with valuable information on how the users perceive the Libraries spaces, services and resources. This will help us to make improvements. The final analysis of the findings of the survey will be shared with the user communities via the Libraries' website.

While the need for provision of high-quality information services is a constant, there are critical points at which changing technologies, changing international best practices, changing research and teaching needs, and changing institutional emphases require (sometimes radical) rethinking of spaces, services, and resources. This survey will assist us to achieve our objectives.

Top right: LibQUAL+ Project Team Members marketing the survey
Below: Law students ready to complete the survey

Social media marketing working group (SMWG)

Since the inception of social media usage at UCT Libraries in 2010, the communication landscape has evolved significantly.

Our Facebook presence experienced the strongest growth (48%) in 2014. The Twitter following also saw a high percentage growth of 42% and our YouTube account continues to see views across our available videos. In an effort to further drive traffic to these accounts, the three

icons are now featured prominently on the new library website rather than in the footer as before.

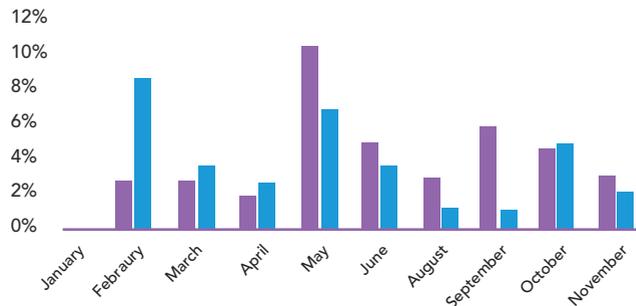
Ten new videos were added to our YouTube channel in January 2014 following a self help video project completed by the Commerce liaison librarians. In May, an additional three videos were added during the Research Week. This has increased usage of the Libraries' YouTube channel.

The most popular YouTube content to date:

- How to find GDP or other economic data using DataStream in Excel: **1427 views**
- 2014 LibQUAL+ survey: **320 views**
- How to interpret your reading list: **295 views**
- How to find journals using ProQuest: **219 views**

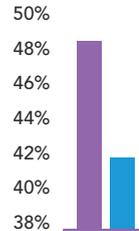
UCT Libraries Social Media growth for 2014

Month on month change



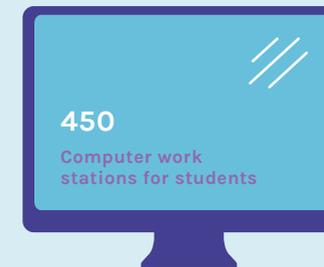
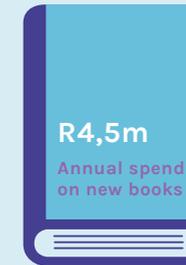
■ Facebook ■ Twitter

Annual growth

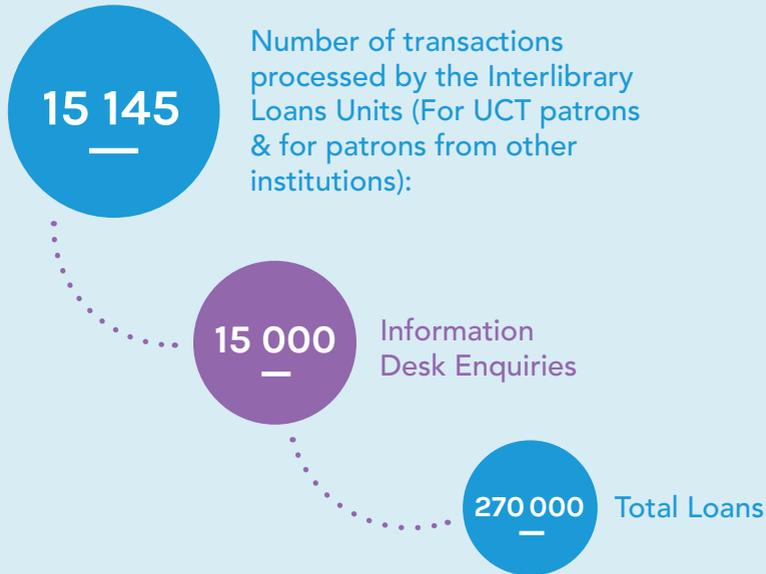


UCT Libraries

We offer our patrons:



Interlibrary loans transactions



2014 Financial highlights



2014 Highlights: Research Activities

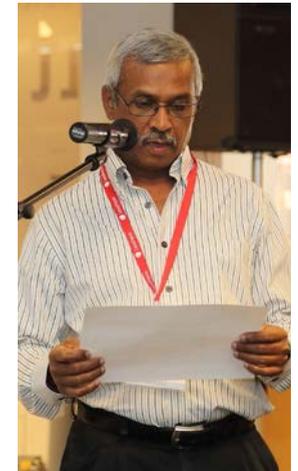
UCT LIBRARIES RESEARCH WEEK 12 - 16 MAY 2014

UCT Libraries, in collaboration with the Research Office, planned an exciting Research Week during the month of May this year. This was the first of such an event hosted by the Libraries to contribute to the University's agenda of being research intensive. The programme included sessions such as Research and Publication in the South African Context, Open Access and Research Ethics to name but a few. The Research Expo provided students with the opportunity to promote their own research by

presenting it to academic staff and fellow students. The Research Week gives the Libraries further opportunities to reinforce itself as a contributor to researcher success through the provision of proactive supportive services and spaces that are conducive for research production.

The Savvy Researcher Series, a component of a suite of research support services, brings information professionals and university experts together with postgraduate (PG) students to explore topics related to research and academic success. The series attracts PG students across all disciplines. This series aims to meet these evolving needs of PGs and enhance the continuum of scholarly communication from discovery to delivery through the provision of information resources, services and partnerships.

Postgraduate students are exploring new methods of research, resulting in new



Dr Reggie Raju (Deputy Director: Client Liaison, UCT Libraries)



Professor Danie Visser (Deputy Vice-Chancellor for Research, UCT)

UCT Libraries Savvy Researcher Series

- First introduced in second semester (2013)
- Every Thursday during term, 15h00 - 16h30

forms of digital output, e.g., data sets, blogs and wikis; libraries are being increasingly called upon to collect, manage and preserve these new assets. It is important to note that this series only provides an overview of the scope of services. The series is supported by follow-up consultation sessions with the appropriate specialist in the Library.

THE RESEARCH COMMONS WRITING CENTRE

A further activity in research support is the escalation of the Research Commons as a 'one-stop shop' for postgraduate students. One of the services is a formal collaboration with UCT's Writing Centre. This

collaborative effort with the Writing Centre provides academic writing support via consultation with the writing experts.

*Below: Postgraduate students and staff attending the Research Week
Below right: Postgraduate students attending a Savvy Researcher Workshop session
Below left: Postgraduate students attending a Savvy Workshop session on Academic Writing Skills presented by Sarah Goodier (UCT Writing Centre Consultant)*



Undergraduate support

CREATION OF SELF-HELP VIDEOS

Academic librarians, by virtue, are often asked to provide information literacy instruction to students. Yet, often factors influence the outcome of these interventions. Student absenteeism, varying levels of language or computer abilities are but some of the factors that could influence students' abilities to augment their own learning experiences. As a result, reference and information services' staff often have to assist student with routine tasks, for example to locate shelf list numbers or show students how to

conduct basic searches to locate articles on given topics.

In June 2013 Maureen Chiware and Susanne Noll were successful in their application for funding for the purchase of the screen casting software, Camtasia from the OpenUCT resource grant. The entire Commerce Faculty Liaison Team has teamed up to produce a series of self-help videos. The framework adopted was guided by the ACRL Information Literacy Standards for Higher Education (2000) with

special focus on the competency – "the ability to access the needed information effectively and efficiently". I am delighted to report that we have completed 10 videos (see next page for details).

The Liaison Librarians up-skilled themselves to produce the videos and many hours were spent on multiple takes and script editing. Tinashe Makwande of CILT assisted with hands-on tips and hints and offered much guidance in how to approach the project.

YouTube reported the following statistics on views of UCT Libraries self-help videos.



Special Collections

www.specialcollections.uct.ac.za

Collections include 15 000 linear metres of unique manuscripts and archival collections; over 85 000 books and pamphlets including large collections of rare books, some dating back to the 14 century; 3000 African films – a collection among the most extensive in the world; 5000 sound recordings; 8000 African maps and 100 000 archival images. Special Collections is actively making digital materials curated by the University available via the UCT website. These materials include digital documents, images, maps and recorded sound collections.

DONATION HIGHLIGHTS:

Pennyroyal Caxton Bible: Philanthropist, Bruce Kovner donated a two-volume limited edition Pennyroyal Caxton Bible. This edition illustrated by Barry Moser, is the first such illustrated Bible since Gustave Dorè's edition of the Le Saint Bible in 1865. The beauty of this Bible rests both on the illustrations and is an example of some of the finest printing and binding of our time.

#Khomani San Archive: This significant trans media collection was collated on the specific request of the #Khomani San community, firstly in support of aspects of the community's land

claim and subsequently of recording and preserving the oral history, relationships to land and resources, heritage and culture. It also complements UCT special collections that focus on San history and culture. We appreciate the generosity of Prof. Hugh Brody, Open Channels and the #Khomani San Community partners for donating this archive to UCT Libraries.

South African Genocide and Holocaust Foundation Collections (SAGHF):

The collection includes 4000 items that have been digitized with full metadata. The anticipated effect to make a unique set of Holocaust-related documents with a connection to the South African context

available to South African and international teachers, researchers and academics.

Recorded Sound archives inclusions: UCT Libraries benefited from a partnership with Historical Studies to assist the inclusion of 3000 hours of life history interviews from the former Centre for Popular Memory into the Libraries collections.



Recorded sound donations



#Khomani San Archive metadata enhancement

This has successfully resulted in digitisation of other fragile audio collections and delivery of analogue and digital audio collections and research support to users.

Archival collections acquired by donation: Leslie London; Judy Orpen (Donald Geddes Bain Papers); Hannah Reeve Sanders; Derek Bauer Cartoons; Penny Smith (Liesching Collection); Tony Marshall (Quaker materials); Adrienne Folb (Jewish families in Namaqualand); Elizabeth Anderson (Northern Cape History); Centre for Popular Memory Archive; Georgina Kavalas; Iain Campbell; Dave Hartman; #Khomani San Brody Archive; Liz Fish collection; Martin Plaut donations; Tony Weaver; Elderkin (200 items extracted); Lovedale (50 items extracted); Historical studies theses; various single item

book donations; Neville Alexander Papers' extractions (3000 items magazines, journals, newsletters, newspapers reports, unpublished articles by scholars other than Neville Alexander, some institutional factsheets and similar publications); 500 items from government departments; Sylvia Neame Collection; Sammy Marks Papers; Community Arts Project; BUVZ;

Rare books conservation: Over the past year our paper conservator has individually repaired and housed 348 at risk items through a range of preventative conservation procedures. These measures treat damaged items and halt the advancement of deterioration. Substantial work has also been done on developing preservation risk assessments for collections across format and media.

Exhibitions highlights: WW1 Centenary; Charles Davidson Bell; 20 Years of Democracy; Slantways; The Other Camera; For more on these significant exhibitions



please consult the website.

Consolidated Map Project: In 2014 UCT Special Collections and Archives was awarded funding to organise the historic map collection currently estimated to have over 10 000 physical items. This was achieved in addition to a leadership grant from William and Yvonne Jacobson. A further 6 map cabinets were purchased by UCT Libraries to correctly house filtered collections.

Humanitec: While UCT Libraries manage and digitise all grants for Humanitec, in 2014 work also began on the building a content-rich, user-friendly website to highlight and make accessible these institution-wide research-rich digital projects. This elegantly showcases the projects/materials online, highlights selected objects/images/sounds and weaves stories around them to generate curiosity and research interest with maximum public/pedagogical impact.

Above: Consolidated map project, Cape Railways

Branch Libraries, Collections and Departments



Research Commons

www.lib.uct.ac.za/lib/research-commons



Brand Van Zyl Law

www.law.lib.uct.ac.za



Institute of Child Health

www.institutechildhealth.lib.uct.ac.za



Health Sciences

www.medical.lib.uct.ac.za



Built Environment

www.architecture.lib.uct.ac.za



Jewish Studies

www.jewish.lib.uct.ac.za



Hiddingh Hall

www.hiddingh.lib.uct.ac.za



Bolus Herbarium

www.bolus.lib.uct.ac.za



WH Bell Music

www.music.lib.uct.ac.za



Knowledge Commons

www.undergraduateservices.lib.uct.ac.za



Special Collections

www.specialcollections.uct.ac.za

Community service, stakeholder engagement, Library Transformation Committee (LTC)

2014 has been an active year for the Library Transformation Committee (LTC).

1) Nominations & voting process for 2015/2016

The elections of committee members for the year 2015/2016 were held in November 2014. Under the guidance of the Chairperson (Gregory Martin) and the Deputy Chairperson (Val Bruce), an independent working group to administer the nomination and voting process was appointed. It consisted of three members, namely, Ms Tessa Davies, Mr Digby Sales, and Ms Muriel Mlanjana (Co-ordinator).

Nominations were opened from Monday 10 to Friday 14 November 2014. The election process commenced from Monday 17 through to Friday 21 November 2014 as a cut-off date. The whole process ran smoothly and successfully. The LTC is happy to report that the new committee is representative of all the pay classes available in the libraries. The new committee consists of the following members:

Mr Gregory Martin – Chairperson (from Health

Sciences Library) / Ms Valarie Bruce – Deputy Chairperson (from COL Access Services) / Mr Chezlen Levendal / Dr Reggie Raju / Ms Janet Butler / Ms Caitlin Miller / Mr Warren Hansen.

2) Staff Development Initiatives

In collaboration with Doctors Theo Nell and Margaret Orr (both from HR Organisational Development), the LTC identified two staff development opportunities, viz, (i) Mentoring workshop for staff with management responsibilities; (ii) Self leadership workshop for staff who do not have line reporting responsibilities.

In addition to the above mentioned activities, a Work Q Programme which was offered by Free to Grow was also organised. To date 16 staff members attended this course and gave a positive feedback about it.

The LTC was also involved with the drawing up of the terms of reference for the Staff Development Training Committee. To equip and

empower staff that serves in the selection committees, LTC identified a need for in-house training on the processes involved in the search committees. This project is currently ongoing.

3) Libraries' 5 year Employment Equity Targets and plan

In 2014 the LTC was also involved in preparing the library EE Plan 2015 – 2019 which was submitted to the university's Transformation Services Office (TSO) at the end of October 2014. LTC also played a major role in putting together the libraries' annual EE report for the period October 2013 – June 2014 and July 2014 – October 2014.

4) Social Responsiveness

Since 2013 the LTC has been involved with setting up a library in Dennemere Primary School. This project is almost complete with 85% of books already listed electronically. Two computers donated for use in the library. Six reference books were donated to Leliebloem Home for Children.

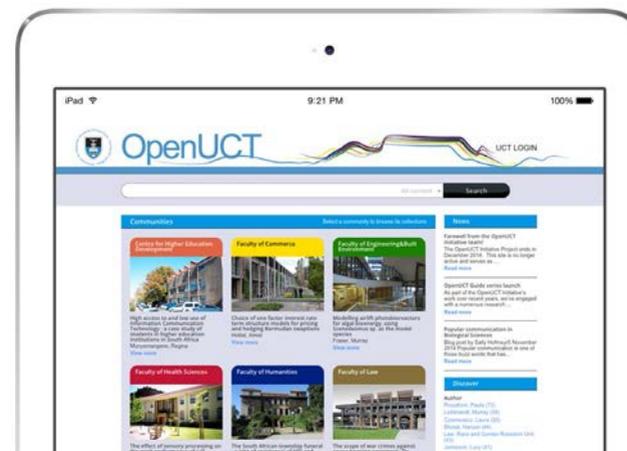
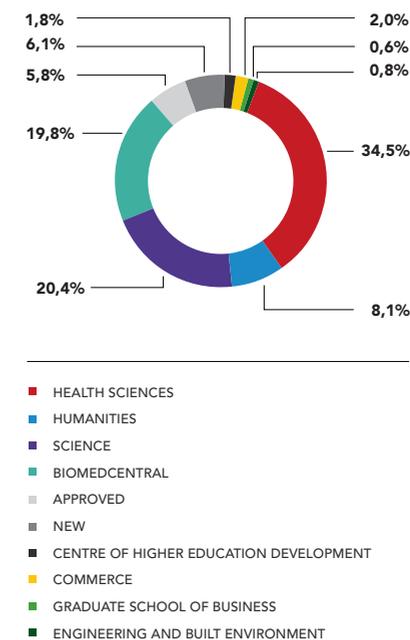
UCT's Open Access Policy and launch of Open UCT

UCT's Council approved its Open Access Policy in June. This Policy is unique as a broad spectrum of scholarly output should be available in the institutional repository and not just UCT's peer-reviewed, published works. UCT Libraries are the custodian of the Policy.

The OpenUCT institutional repository launch took place on 31 July. The Vice-Chancellor officially launched the Repository, endorsing the platform as a key piece of institutional e-infrastructure. The Libraries offered a new service by supporting article processing charges (APC). APC is the publication cost charged to authors wishing to publish in an open access journal. The implementation of APCs is to improve the visibility, discoverability and accessibility of the DHET approved journal articles of UCT. There is already evidence of usage and citations of these articles that have been supported via the APC project.

Source: <http://open.uct.ac.za/>

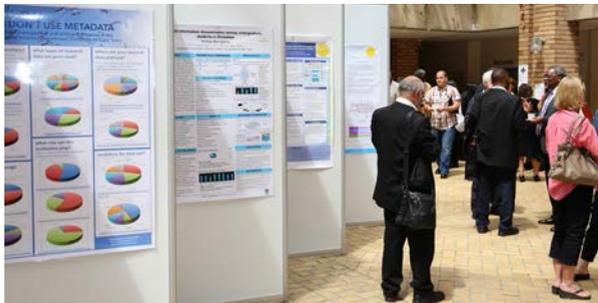
Open Access Journal Publications Fund



LISC (Library and Information Studies Centre)

HIGHLIGHTS AND PUBLICATIONS IN 2014

The top highlight for LISC in 2014 was the conference held to celebrate the 75th anniversary of the founding of a library school at UCT, the oldest in Africa. The LISC75 conference, with the theme of 'LIS Education and Research in a Dynamic Information Landscape' was held on 27 and 28 November, and drew delegates from all over the country to celebrate with us, learn something new and network with colleagues. We were able to achieve a diverse cohort of globally renowned international speakers who included Mr Steven Town (University of York), Professor Dick Ng'ambi from UCT School of Education and Mr Steyn Heckroodt of Stellenbosch Business School, Herbert van de Sompel of Los Alamos National Laboratory, Carol Tenopir from the University of Tennessee, Joy Davidson from the



Digital Curation Centre UK, and Tom Cochrane from Queensland University of Technology. More local and familiar faces also graced us with their knowledge and insight: DVC Crain Soudien, HOD Assoc. Prof. Jaya Raju and Dr Tobias Schonwetter from the Intellectual Property Unit in the Faculty of Law, among many others. In place of

Above: Dr Connie Bitso and Poster sessions at the Conference

our annual LISC Research Day, LISC Masters and PhD students presented their research in the poster section of the conference. For some of our students this was their first experience presenting their research, and they measured up very well to the

scrutiny of a broad international audience. The conference was deemed a success and received praise from international and local delegates alike. Many thanks to the conference committee, convened by Dr Connie Bitso, for their input and hard work.

Apart from it being a bumper year for registrations and graduations, this year saw our first blended learning offering, in the Digital Curation MLIS elective course, which was also offered as an occasional course, open to non-LIS and outside students. The new mode of delivery required some adjustment and was a big learning curve for us as well as our students, but it was very well received, and the blended format is being extended into all of the Masters classes in 2015, enabling students from all over the continent to follow our courses more easily. By drawing on partnerships with various specialist areas such as the Digital Curation Centre UK, the Intellectual Property Unit and DataFirst, we are able to offer a holistic programme that balances theory and practice in this emerging field.

Below: Digital Curation MLIS elective course



PUBLICATIONS LIST FOR 2014:

Kahn, M., Higgs, R., Davidson, J. Jones, S. 2014. Research Data Management in South Africa: how we shape up. *Australian Academic & Research Libraries*. 45(4): 296-308. <http://dx.doi.org/10.1080/00048623.2014.951910>

Powell, C. 2014. *Rethinking Marginality in South Africa: Mobile Phones and the Concept of Belonging in Langa Township*. Langa Research & Publishing CIG Bamenda, Cameroon

Bitso, C. 2014. Internet censorship in South Africa: a brief exposé of negative and positive trends. *South African Journal of Library and Information Science*. 80(1): 43-51

Bitso, C. & Fourie, I. 2014. Information-seeking behaviour of prospective geography teachers at the National University of Lesotho. *Information Research*. 19(3). Available: <http://informationr.net/ir/19-3/paper637.html>

Raju, J. 2014. Knowledge and skills for the digital era academic library. *Journal of academic librarianship*, 40(2): 163-170.

Employee profile

The UCT Libraries' has 146 employees. During 2014 we had 4 new permanent appointments, 5 retirements and 4 fixed term appointments.

Long service awards

25 YEARS

—
Mrs A Louw
Mr M Philemon
Mr LC Krieger

35 YEARS

—
Mrs FL Jones

45 YEARS

—
Mr LG Hector



UCT LIBRARIES

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